

MVD Procedural Quick Update

#105

RE: Out-of-State DWI Address Capture
Effective date: Immediate

Date: October 21, 2009
To: All MVD
From: Mac Lewis, MVD Policy and Procedures Manager

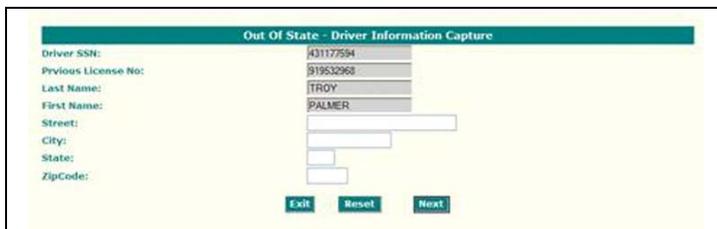
[This is the latest in a series of procedural updates. These updates deal with specific MVD procedures and practices. Managers and Supervisors should consistently distribute the updates to all personnel and integrate them into regular information and training sessions.]

Effective Monday, October 26, whenever the background check of an out-of-state driver applying for a New Mexico driver's license finds a DWI history, MVD 2.0 will require that the customer's address be entered.

This PQU replaces PQU #50.

As described in PQU#31rev, MVD 2.0 automatically checks the previous state's record of DWI convictions for every customer moving from out of state and applying for a New Mexico driver's license. If the check finds one or more DWI convictions in the previous state on or after June 17, 2005, a DWI Violations Screen appears; the MVD agent prints and gives the DWI Violations Screen to the customer. The customer should then call the MVD Compliance Unit to determine how to proceed.

However, not all such applicants comply. Instead, to avoid New Mexico's ignition interlock license requirements, they may continue to drive using their prior, out-of-state licenses. Because of this, and to facilitate follow-up by the MVD Compliance Unit, MVD 2.0 will now (effective Monday, October 26), require entry of the applicant's address before the DWI Violations Screen appears.



The new "Out Of State – Driver Information Capture" screen shown at left must be completed in full with street address, city, state and Zip code before MVD 2.0 will allow the process to continue and display the DWI Violations Screen.

To monitor and encourage compliance, MVD's Compliance Unit will send letters each month to those license applicants who should have but have not yet completed their application for a New Mexico driver's license. The letter will remind them that if they are still resident and driving in New Mexico, they must have a New Mexico driver's license.

This PQU replaces PQU #50. Because all the Compliance Unit needs for follow up is the record with applicant name and address that will now be created in MVD 2.0, it is no longer necessary to separately submit the applicant's identifying information and documents.

Field office managers and supervisors should refer any comments or questions regarding this Procedural Quick Update to their Bureau Chiefs, with cc to mac.lewis@state.nm.us. Others are encouraged to direct comments or questions directly to Mac Lewis.
