

MVD Procedural Quick Update

#61

RE: BOLO for Fraudulent Documents
Effective date: Immediate

Date: May 2, 2008
To: All MVD
From: Mac Lewis, MVD Policy and Procedures Manager

[This is the latest in a series of procedural updates. These updates deal with specific MVD procedures and practices. Managers and Supervisors should consistently distribute the updates to all personnel and integrate them into regular information and training sessions.]

All field office agents, supervisors and managers are advised to be on the lookout for fraudulent documents of all types, but especially for suspicious documents presented by foreign nationals as proof of New Mexico residency.

Today's Albuquerque Journal and Las Cruces Sun-News report the arrest of a number of illegal immigrants and two individuals who are accused of transporting them to New Mexico for the purpose of using false documents to obtain New Mexico drivers' licenses.

Please be on the lookout for false documents and individuals seeking to obtain fraudulent licenses. Also remember the importance of consistent adherence to the acceptable documents rule that went into effect last October.

Of particular concern over the past several months have been frequent reports of apparently fraudulent utility bills and presentation (and too-often acceptance) of proof-of-residency documents that are not on the list of acceptable documents.

Important reminders:

- Field office agents, supervisors and managers are required to accept only those documents that are specified by rule or within the requirements and limitations provided to you in the acceptable documents chart and the New Rule Q&A.
- All are urged to be on the lookout for suspicious documents and to report any such documents, as required by POU#6, from agent to supervisor or manager to bureau chief to the MVD Director's Office, where a referral may then be made to the Tax Fraud Investigations Division (TFID) and law enforcement.
- If an MVD field office employee finds it necessary to contact law enforcement directly, it is critical that he or she notify the immediate supervisor and that a call also be made immediately to the Bureau Chief and Director's Office to notify them and TFID of that action and the reasons for it.

Field office managers and supervisors should refer any comments or questions regarding this Procedural Quick Update to their Bureau Chiefs, with cc to mac.lewis@state.nm.us. Others are encouraged to direct comments or questions directly to Mac Lewis, MVD Policy and Procedure Manager, at mac.lewis@state.nm.us.
