

Preguntas Frecuentes sobre el virus corona (COVID-19) y el

Departamento de Vehículos Motores (MVD)

¿Qué hago si la licencia de manejar / identificación REAL (REAL ID) de conducir expira durante el periodo de cierre de la oficina de MVD?

Puede renovar en la página web [mvd.newmexico.gov](http://www.mvd.newmexico.gov). También puede renovar su licencia de REAL ID actual en la pagina web en <http://www.mvd.newmexico.gov/renew-a-new-mexico-driver-s-license.aspx>

¿Qué sucede si mi licencia caduca (se espira) y quiero obtener mi primera licencia de Real ID?

Los conductores deben solicitar en persona su primera licencia de Real ID o tarjeta de identificación. Tienes un par de opciones en este momento.

- 1) Puede esperar hasta que nuestras oficinas vuelvan a abrir. La gobernadora Michelle Lujan Grisham, emitió una orden ejecutiva el 30 de marzo que nos permitía renunciar a las tarifas y multas por mora en las licencias que vencen durante el cierre de oficinas de MVD y por un período de tiempo razonable después de que nuestras oficinas vuelvan a abrir. La orden también ordena a la Policía Estatal que no emita citas para registros o licencias que vencen mientras las oficinas de campo de MVD están cerradas. Se ha alentado a las agencias policiales locales a hacer lo mismo.
- 2) Puede renovar en la página web eligiendo la Licencia estándar y solicitar una licencia de Real ID en una fecha posterior. Tenga en cuenta que el Departamento de Seguridad Nacional de EE. UU. Ha pospuesto el requisito de licencias de identificación real en los puntos de control de la TSA hasta el 1 de octubre de 2021. También tiene otras opciones para una identificación real, como un pasaporte válido. Más información al respecto está disponible en tsa.gov.

¿Qué pasa si tengo 79 años o más y tengo que ir anualmente para mi examen de la vista?

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que no emita citas para registros o licencias que vencen mientras las oficinas de campo de MVD están cerradas. Se ha alentado a las agencias policiales locales a hacer lo mismo.

No puedo obtener una cita para completar mi informe médico / de la vista y estoy obligado a enviar el informe.

No será suspendido por no presentar su informe médico / de la vista durante este tiempo. Una vez que las oficinas de campo están abiertas de regreso al horario normal, tendrá un período de 30 días para enviar su informe médico / de visión una vez que hayamos regresado al horario normal de atención. Recibirá un aviso recordatorio por correo.

¿Por qué MVD no proporciona extensiones en la licencia de conducir o de identificación REAL?

La fecha de vencimiento de una licencia de conducir está establecida en la ley estatal, por lo que no podemos extender o alterar la fecha de vencimiento impresa en su licencia.

Estoy listo para restablecer mi licencia de conducir de enclavamiento. ¿Qué debo hacer?

Por favor envíe un correo electrónico a dwi.reinstate@state.nm.us.

Tengo una pregunta sobre mi DWI (multa para manejar bajo la influencia de alcohol.. ¿A quién puedo contactar?

Por favor envíe un correo electrónico a dwi.reinstate@state.nm.us.

Mi licencia de conducir comercial caduca y la necesito para seguir trabajando. ¿Qué debo hacer?

Puede renovar su CDL en línea en <http://www.mvd.newmexico.gov/renew-a-new-mexico-driver-s-license.aspx> si su CDL ya es compatible con REAL ID y no cuenta con el aval HAZMAT .

Actualmente, la FMCSA también tiene una exención para permitirle continuar sus operaciones con una licencia vencida. La actualización de la FMCSA se puede encontrar en este sitio web:

<https://www.fmcsa.dot.gov/emergency/enforcement-notice-expiring-cdls-32420>

Mi tarjeta médica CDL está caducando y no puedo ver a un médico para renovarla.
¿Qué debo hacer?

Actualmente, FMCSA tiene una exención para permitirle continuar sus operaciones con una tarjeta médica CDL vencida. La actualización de la FMCSA se puede encontrar en este sitio web:

<https://www.fmcsa.dot.gov/emergency/enforcement-notice-expiring-cdls-32420>

¿Qué hago si mi registro expira mientras las oficinas de MVD están cerradas?

Puede renovar sus registros de vehículos en la pagina web en

<http://www.mvd.newmexico.gov/renew-a-vehicle-registration.aspx>

¿Necesitaré emisiones para renovar en línea?

Se requieren pruebas de emisiones cada dos años para los vehículos registrados o que viajan diariamente en el condado de Bernalillo, pero aquellos que no puedan obtener las emisiones a tiempo no serán suspendidos. La orden Ejecutiva del Gobernador ordena a la Policía Estatal que no emita citas por registros que hayan vencido, y se ha alentado a las agencias locales de aplicación de la ley a hacer lo mismo. Las emisiones deberán completarse al momento de la inscripción.

Tengo preguntas específicas con respecto a mi credencial o vehículo. ¿A quién puedo contactar?

Envíe todas las consultas por correo electrónico a MVD.closure@state.nm.us. Si tiene más de 79 años, envíe un correo electrónico a MVD.forseniors@state.nm.us.

¿Cuándo volverán a abrir sus oficinas?

Todavía no sabemos cuándo volverán a abrir nuestras oficinas. En este momento nuestra prioridad es mantener a todos a salvo.

What do I do if the Driver's License/ID expires during MVD office closures?

You may get a Standard DL or ID online at [mvd.newmexico.gov](http://www.mvd.newmexico.gov). You may also renew your current REAL ID license online at <http://www.mvd.newmexico.gov/renew-a-new-mexico-driver-s-license.aspx>

What if my license is expiring and I want to get my first Real ID License?

Drivers do need to apply in person for their first Real ID license or ID card. You have a couple of options right now.

- **You can wait until our offices reopen. Grisham Governor Michelle Lujan Grisham issued an executive order on March 30th that allowed us to waive late fees and penalties on licenses that expire during MVD office closures and for a reasonable period of time after our offices reopen. The order also directs State Police not to issue citations for registrations or licenses that expire while MVD field offices are closed. Local law enforcement agencies have been encouraged to do the same.**
- **You can renew online by choosing the Standard License and apply for a Real ID license at a later date. Please note, the U.S. Department of Homeland Security has postponed requirement for Real ID licenses at TSA checkpoints until Oct. 1, 2021. You also have other options for a Real ID, such as a valid passport. More information on that is available at tsa.gov.**

What if I am 79 or older and I have to come in yearly for my eye exam?

Governor Michelle Lujan Grisham issued an executive order on March 30th that allowed us to waive late fees and penalties on licenses that expire during MVD office closures and for a reasonable period of time after our offices reopen. The order also directs State Police not to issue citations for registrations or licenses that expire while MVD field offices are closed. Local law enforcement agencies have been encouraged to do the same.

I cannot get an appointment to get my medical/vision report completed and I am required to submit the report.

You will not be suspended for not submitting your medical/vision report during this time. Once the field offices are open back to regular hours, you will have a 30-day grace period to submit your medical/vision report once we are back to regular operating hours. You will receive a reminder notice in the mail.

Why isn't MVD providing extensions on Driver's License or IDs?

The expiration date of a driver's license is set in state law so we cannot extend or alter the expiration date printed on your license.

I am ready to reinstate my interlock driver's license. What do I do?

Please send an email to dwi.reinstate@state.nm.us.

I have a question about my DWI. Who may I contact?

Please send an email to dwi.reinstate@state.nm.us.

My commercial driver's license is expiring, and I need it to keep working. What do I do?

You can renew your CDL online at <http://www.mvd.newmexico.gov/renew-a-new-mexico-driver-s-license.aspx> if your CDL is already REAL ID compliant and it does not have a HAZMAT endorsement.

FMCSA also currently have a waiver in place to allow you to continue your operations on an expired license. The FMCSA update can be found on this website: <https://www.fmcsa.dot.gov/emergency/enforcement-notice-expiring-cdls-32420>

My CDL medical card is expiring and I cannot see a doctor to renew. What do I do?

FMCSA currently have a waiver in place to allow you to continue your operations on an expired CDL medical card. The FMCSA update can be found on this website: <https://www.fmcsa.dot.gov/emergency/enforcement-notice-expiring-cdls-32420>

What do I do if my registration expires while the field offices are closed?

You may renew your vehicle registrations online at

<http://www.mvd.newmexico.gov/renew-a-vehicle-registration.aspx>

Will I need emissions to renew online?

Emissions tests are required every two years for vehicles registered or commuting in Bernalillo County, but those who are not able to get emissions

timely will not be suspended. The Governor's Executive order directs State Police not to issue citations for registrations that are expired, and local law enforcement agencies have been encouraged to do the same. Emissions will have to be completed at the time of registration.

I have specific questions in regard to my credential or vehicle. Who can I contact?

Please email all inquiries to MVD.closure@state.nm.us. If you are over 79 than please email MVD.forseniors@state.nm.us.

When will your offices reopen?

We do not yet know when our offices will reopen. Right now our priority is keeping everyone safe.

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