

Download the two files from <http://mvd.nmexico.gov/mvd-related-businesses.aspx> "New Captiva files to install" to your Downloads folder

NEW MEXICO

ONLINE SERVICES VEHICLES DRIVER'S LICENSES/ID'S COMMERCIAL DEALERS/RECYCLE/PARTNERS RECORD REQUEST SERVICES

Home > Dealers/Recycle/Partners > MVD Related Businesses

MVD Related Businesses

List of Dealers

List of Automobile Recyclers

Driver's Exam

List of MVD Partners

Record Request Services

## MVD Related Businesses

### Dealer Licensing Bureau

Filing an automotive Industry Complaint | [Download PDF](#)  
How to File a Complaint about Vehicle Dealers | [Download PDF](#)  
Vehicle Registration Suite - VRS | [Visit the site](#)  
Proper Use of Demo and Temp Tags | [Download PDF](#)  
Dealer and Auto Recycler Bond Info | [Download PDF](#)  
Partner Agreement | [Download File](#)  
Application for Auto Recycler Renewal - MVD10771 | [Download File](#)  
Application for Dealer License Renewal - MVD10781 | [Download File](#)  
Title Service Company License Renewal Application - MVD11299 | [Download File](#)

### User Guides for MyMVD

How to Become a NM Licensed Dealer | [Download PDF](#)  
How to Become an MVD Partner Office | [Download File](#)  
How to Register for a MyMVD account | [Download PDF](#)  
How to Add an additional user | [Download PDF](#)  
How to Dismantle a Vehicle- for Auto Recycler account holders | [Download PDF](#)  
How to Renew a Dealer or Auto Recycler account | [Download PDF](#)  
How to Recertify your Partner Account | [Download PDF](#)  
Car Buying Tips | [Download PDF](#)  
VIN Class Registration Process | [Download PDF](#)

### Support Vendor HELP DESK Contacts

Company/Organization	Email	Toll Free	Local	After Hours
MVD Express	<a href="mailto:helpdesk@mvdexpress.com">helpdesk@mvdexpress.com</a>	(888) 459-7450	(505) 349-0000	
MVD Now	<a href="mailto:Support@mvdnow.com">Support@mvdnow.com</a>		(505) 433-2232	

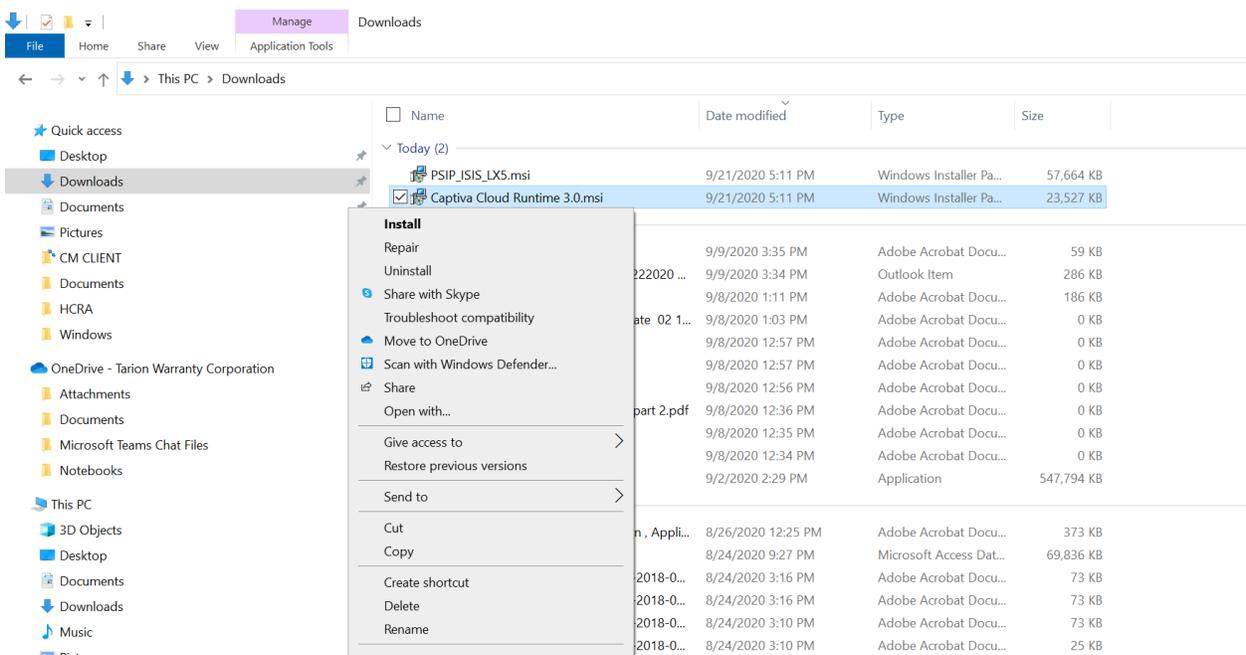
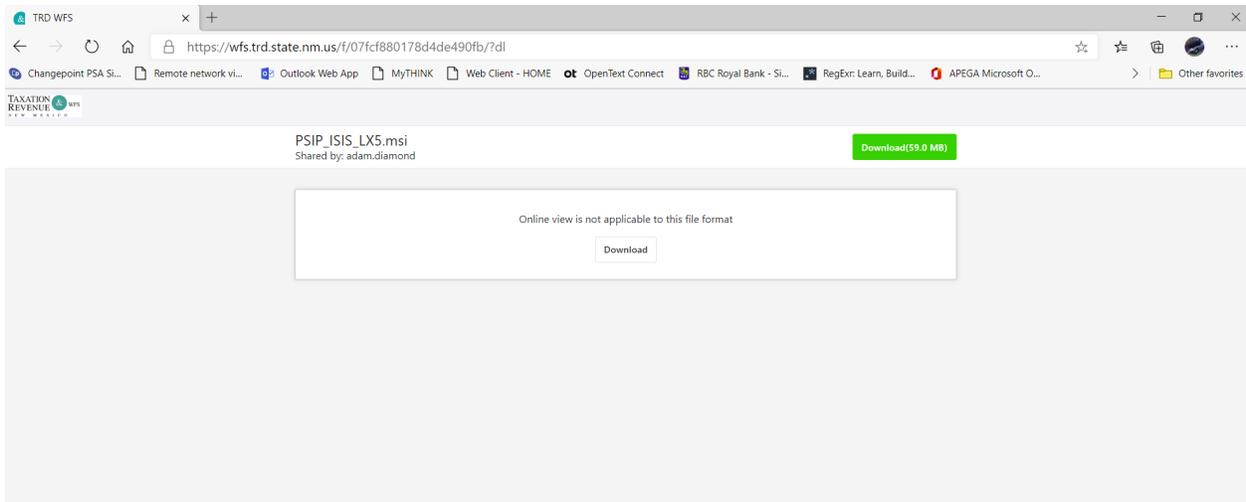
### Scanning

**Order Scan Software (Opentext Licenses) - [Click Here](#)**

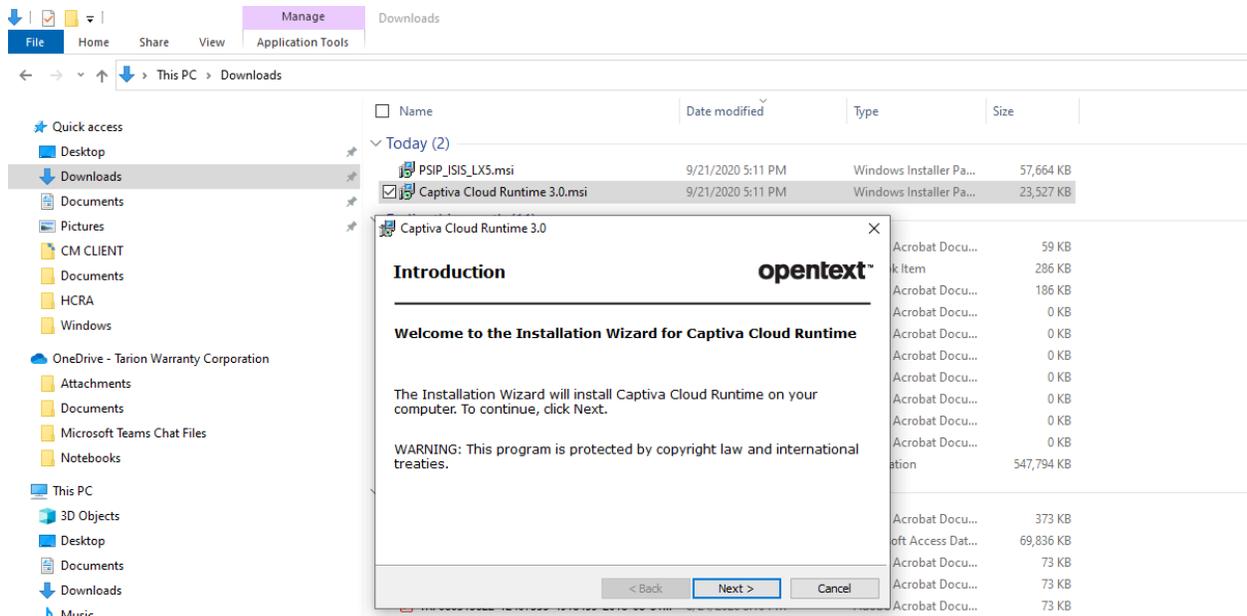
**New Captiva files to install (9/18/2020)**

- ISIS Scanner Driver | [Download from this web site](#)
- Captiva Cloud software | [Download File](#)

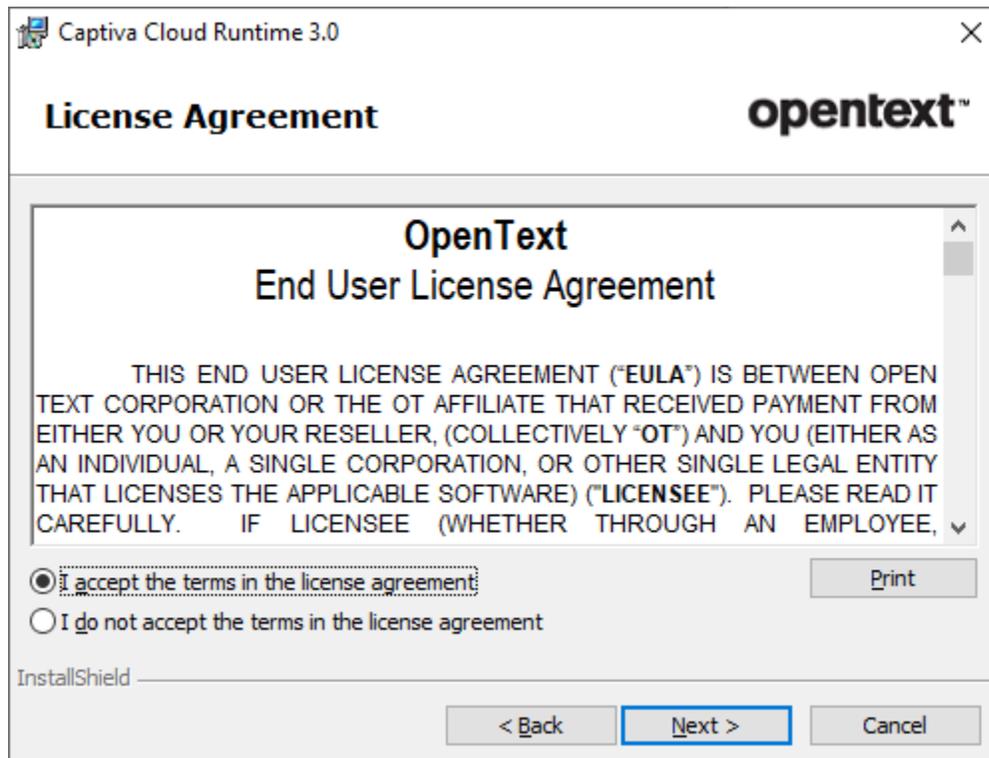
Directions for new scanning process | [Download PDF](#)



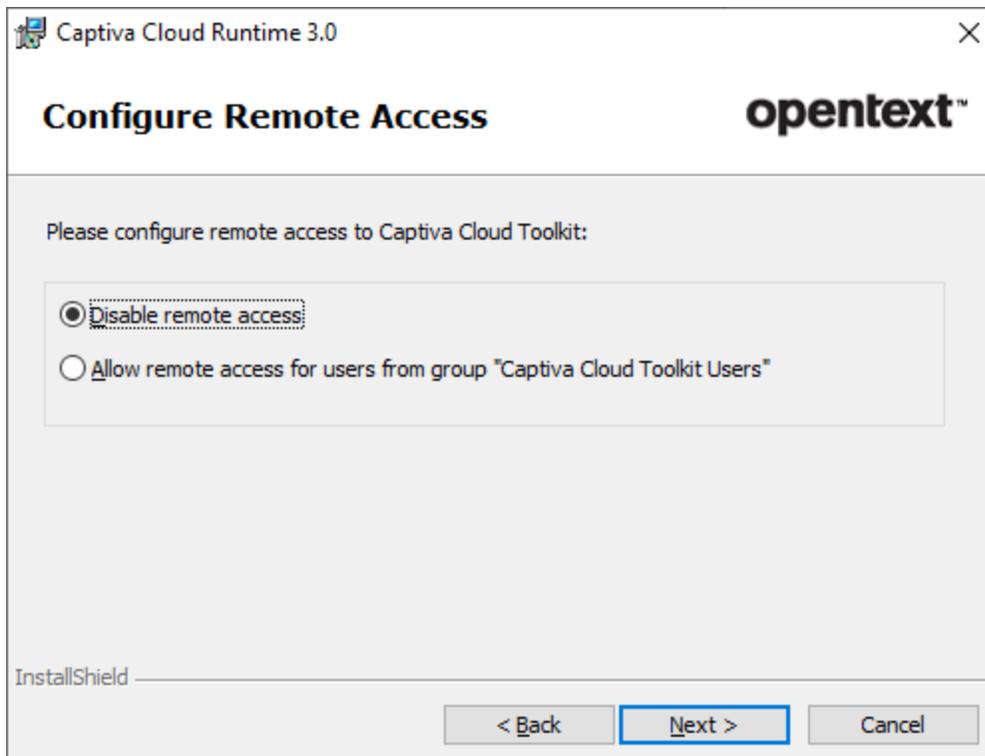
Right click and choose “Install” – Note: you must have administrator privileges on your workstation.



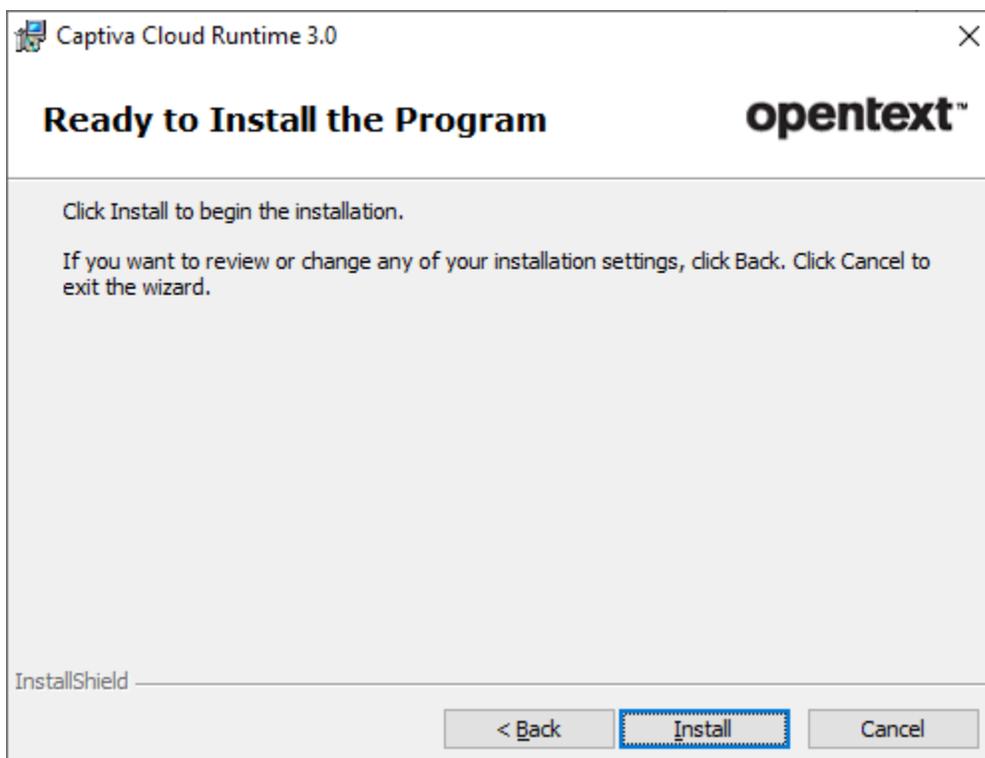
Click "Next"



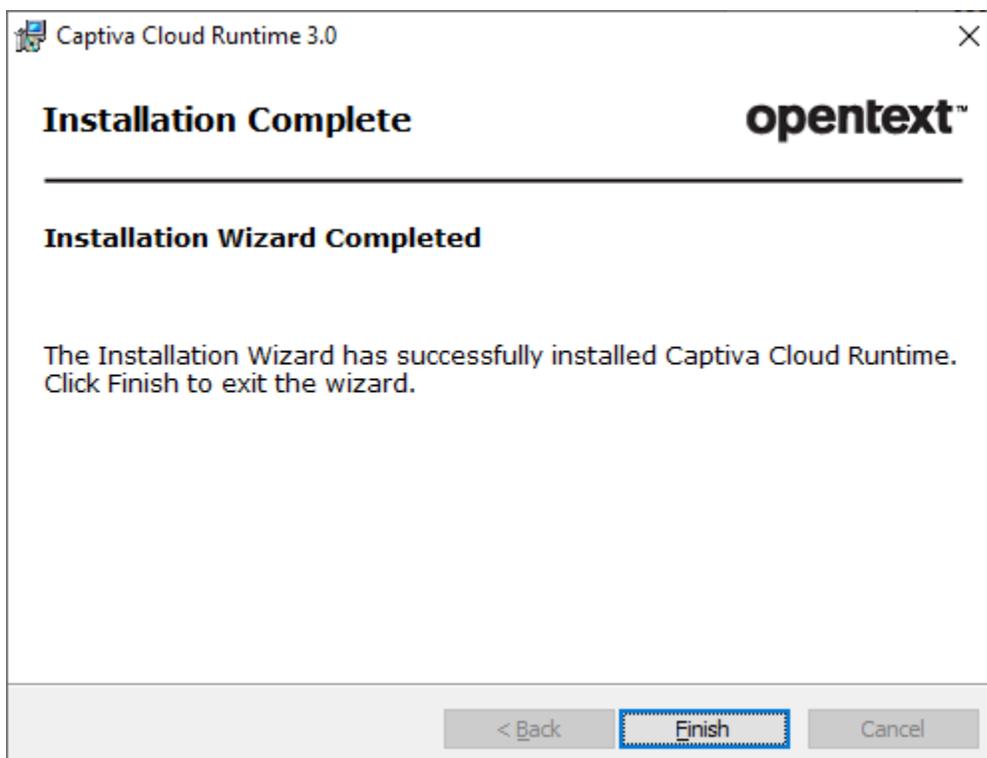
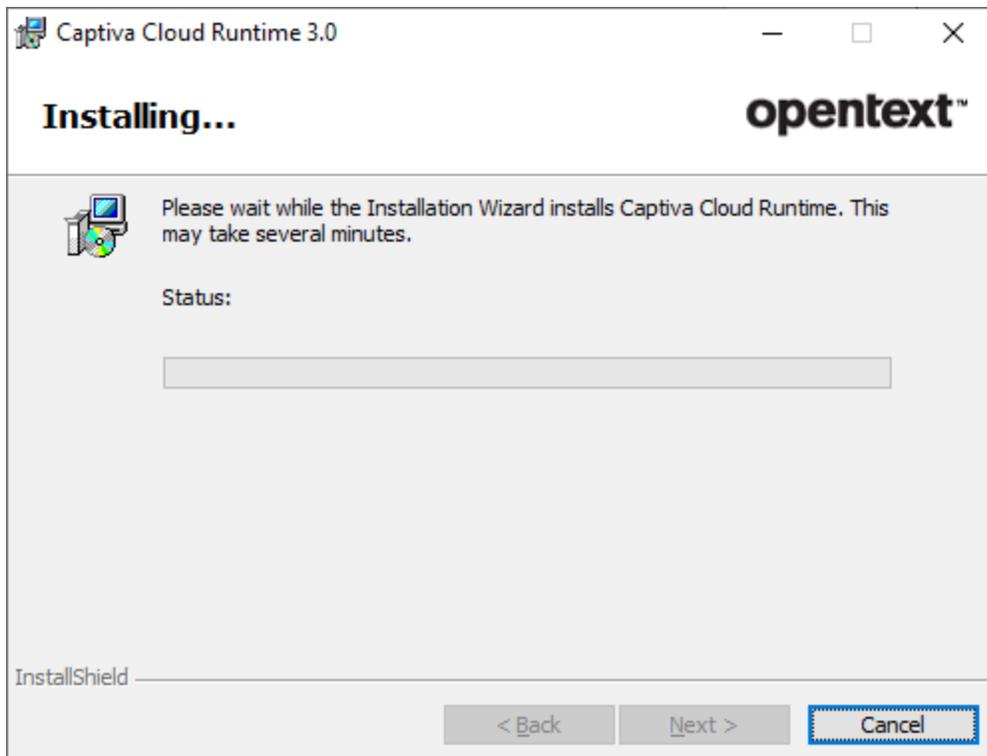
Click "I accept the terms in the license agreement" and then click "Next"



Choose "Disable remote access" and click "Next"



Click Install



Click "Finish"

Next Download the ISIS Scanner Driver

Directions to install the two files listed Below | [Download PDF](#)

- Captiva Cloud software | [Download File](#)
- ISIS Scanner Driver | [Download from this web site](#)

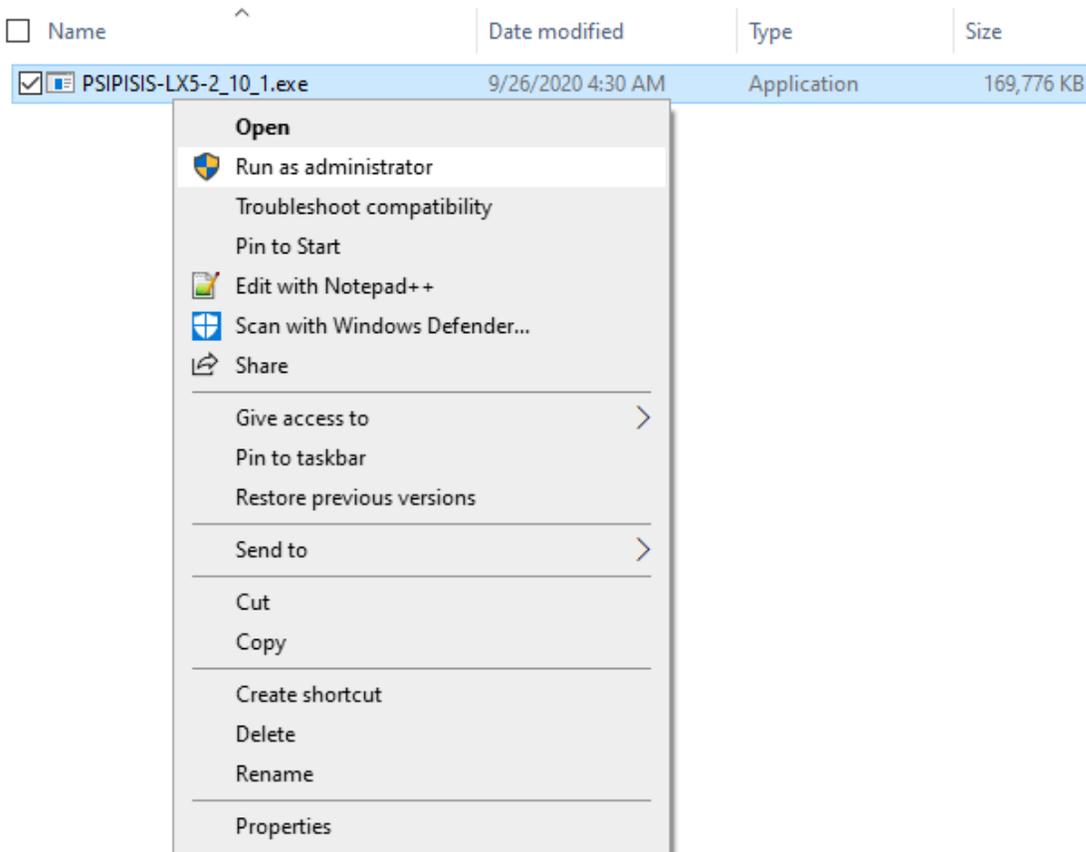
Directions for new scanning process | [Download PDF](#)

## Download Programs

As from June 16, 2020, customers who have purchased the fi Series can install and use the "PaperStream IP(T) computers regardless of the "END-USER LICENSE AGREEMENT" for the software.

**[Download]** PaperStream IP (ISIS) for fi-71xx/72xx 2.  
[↓ PSIPISIS-LX5-2\\_10\\_1.exe](#) (173,849,952 Bytes)

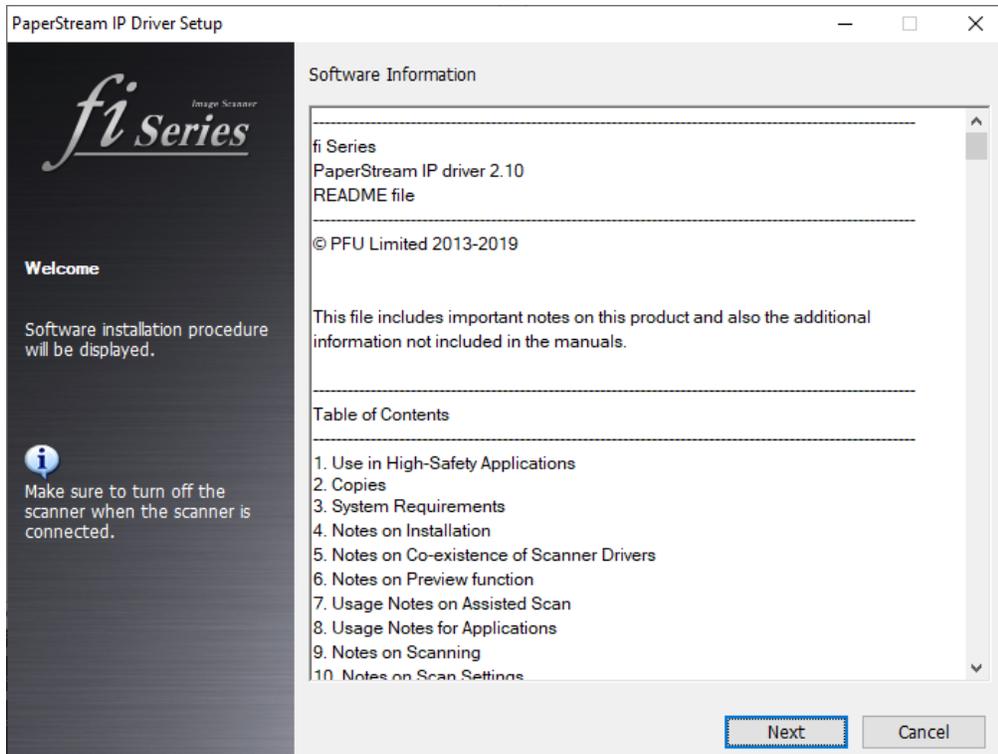
Fujitsu 7160



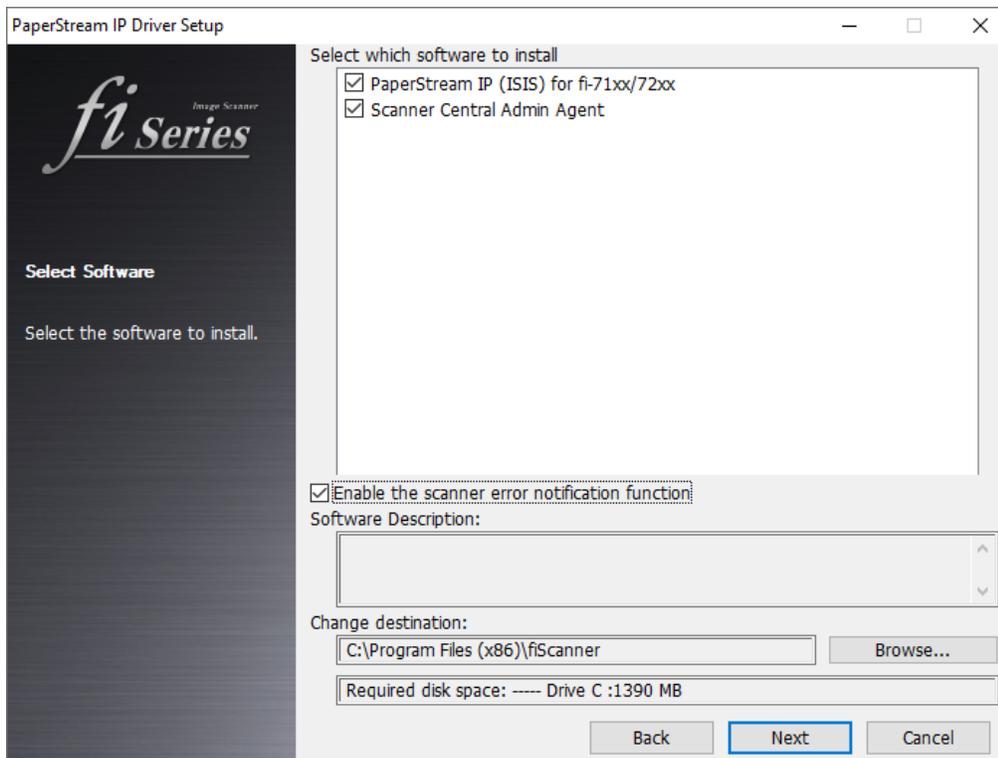
Right click and install as administrator

```
C:\Users\Gord.ARC-TOR-NB12\Documents\NMMVD\16.6 Upgrade\Fujitsu ISIS and Firmware Updates\PSIPISIS-LX5-2_10_1.exe
C:\Users\Gord.ARC-TOR-NB12\Documents\NMMVD\16.6 Upgrade\Fujitsu ISIS and Firmware Updates\Disk1\PSIPISIS\ext\CopyFiles\Windows\pixtran\fujitsu\twud_LX5\OLU\CheckD11\InstallVer_PAPER_STREAM_IP_TWAIN.ini
*****
C:\Users\Gord.ARC-TOR-NB12\Documents\NMMVD\16.6 Upgrade\Fujitsu ISIS and Firmware Updates\Disk1\PSIPISIS\ext\CopyFiles\Windows\pixtran\fujitsu\twud_LX5\OLU\CheckD11\InstallVer_SCAN_SNAP_MANAGER_FI.dll
*****
C:\Users\Gord.ARC-TOR-NB12\Documents\NMMVD\16.6 Upgrade\Fujitsu ISIS and Firmware Updates\Disk1\PSIPISIS\ext\CopyFiles\Windows\pixtran\fujitsu\twud_LX5\OLU\fi_update.ini
*****
C:\Users\Gord.ARC-TOR-NB12\Documents\NMMVD\16.6 Upgrade\Fujitsu ISIS and Firmware Updates\Disk1\PSIPISIS\ext\CopyFiles\Windows\pixtran\fujitsu\twud_LX5\OLU\FSUpdater.ini
*****
C:\Users\Gord.ARC-TOR-NB12\Documents\NMMVD\16.6 Upgrade\Fujitsu ISIS and Firmware Updates\Disk1\PSIPISIS\ext\CopyFiles\Windows\pixtran\fujitsu\twud_LX5\OLU\FSUpdater_SA.exe
*****
C:\Users\Gord.ARC-TOR-NB12\Documents\NMMVD\16.6 Upgrade\Fujitsu ISIS and Firmware Updates\Disk1\PSIPISIS\ext\CopyFiles\Windows\pixtran\fujitsu\twud_LX5\OLU\FSUpdater_SA0401.dll
*****
C:\Users\Gord.ARC-TOR-NB12\Documents\NMMVD\16.6 Upgrade\Fujitsu ISIS and Firmware Updates\Disk1\PSIPISIS\ext\CopyFiles\Windows\pixtran\fujitsu\twud_LX5\OLU\FSUpdater_SA0404.dll
*****
C:\Users\Gord.ARC-TOR-NB12\Documents\NMMVD\16.6 Upgrade\Fujitsu ISIS and Firmware Updates\Disk1\PSIPISIS\ext\CopyFiles\Windows\pixtran\fujitsu\twud_LX5\OLU\FSUpdater_SA0407.dll
*****
C:\Users\Gord.ARC-TOR-NB12\Documents\NMMVD\16.6 Upgrade\Fujitsu ISIS and Firmware Updates\Disk1\PSIPISIS\ext\CopyFiles\Windows\pixtran\fujitsu\twud_LX5\OLU\FSUpdater_SA040C.dll
*****
C:\Users\Gord.ARC-TOR-NB12\Documents\NMMVD\16.6 Upgrade\Fujitsu ISIS and Firmware Updates\Disk1\PSIPISIS\ext\CopyFiles\Windows\pixtran\fujitsu\twud_LX5\OLU\FSUpdater_SA0410.dll
*****
```

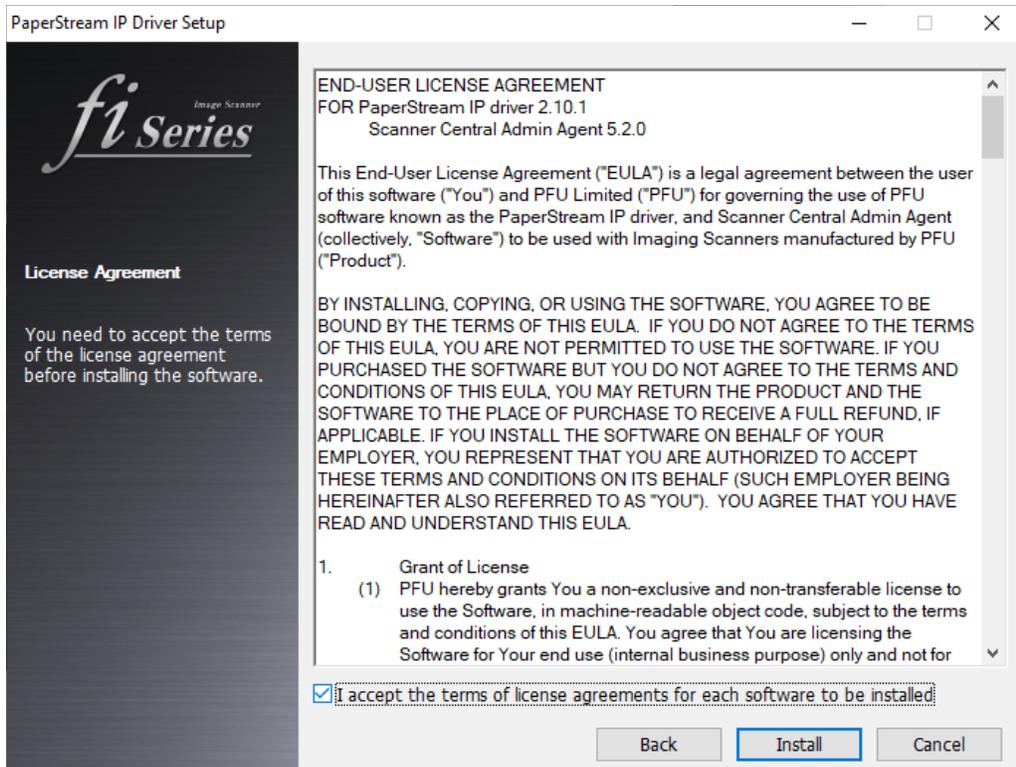
You will see this window for a few seconds



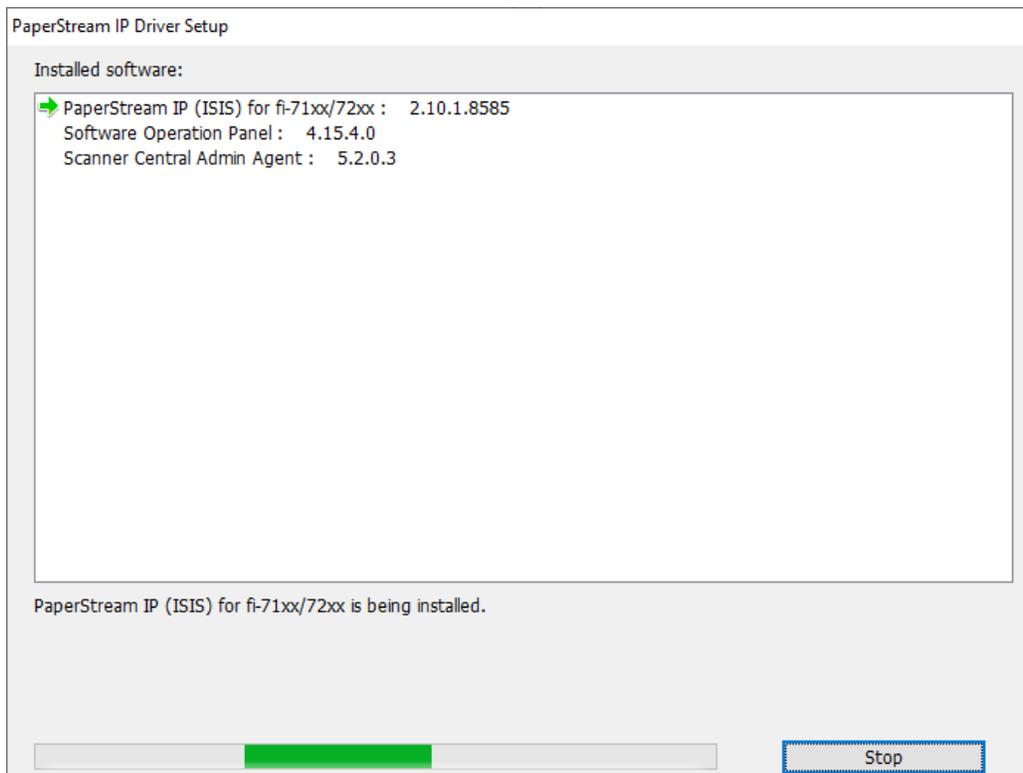
When you see this window click “Next”



Keep the defaults and select “Next”



Check "I accept..." and then click "Install"



You will see this during the install

PaperStream IP Driver Setup

Installed software:

- ✓ PaperStream IP (ISIS) for fi-71xx/72xx : 2.10.1.8585
- ✓ Software Operation Panel : 4.15.4.0
- ✓ Scanner Central Admin Agent : 5.2.0.3

Software installation ended.

Close

Click "Close"