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MVD ends automatic issuance of temporary license extensions

The New Mexico Motor Vehicle Division is no longer issuing temporary driver's license extensions to customers whose licenses expired during the COVID-19 pandemic.

Temporary license extensions were issued because of the Division's limited capacity to serve customers in person. Appointments are now readily available at MVD offices statewide. Customers are urged either to renew their licenses online at mvdonline.com if their license has been expired for less than one year, or to make an appointment at <https://www.mvd.newmexico.gov/mvd-direct-appointments/>.

In-person service remains by appointment only.

MVD issued more than 620,000 temporary extensions during the life of the program.

"The temporary license program helped relieve some anxiety for New Mexicans whose licenses expired while our service was limited, but it has outlived its purpose," said Taxation and Revenue Secretary Stephanie Schardin Clarke. "Other innovations made over the past year to make it easier for customers to conduct business with us will continue."

Services developed over the past 18 months that remain available include:

- Drivers 79 and older can renew their licenses online.
- A new appointment scheduling system available at mvdonline.com allows customers to fill out some required paperwork in advance, which helps expedite transactions.
- An updated phone system allows customers to renew licenses and vehicle registrations and pay a variety of fees through an automated system. The service, available at 888-683-4636, accepts credit and debit card payments.
- Commercial license holders can renew on-line, unless they need their first Real ID license.

- Two kiosks in Albuquerque allow vehicle owners to renew their registrations and instantly print their new registration stickers. The kiosks are located inside Albertson's at San Mateo and Montgomery and at Juan Tabo and Candelaria.

Customers who already have a Real ID license or who do not need or want one should renew their licenses online. Those who want to obtain a Real ID license for the first time should make an appointment for an office visit.

Customers can still receive a temporary license when they renew their licenses and are awaiting the new license to arrive by mail. Temporary licenses also are available to drivers who have misplaced their license and are awaiting a replacement.

More information on obtaining a driver's license is available at [mvdonline.com](https://www.mvd.newmexico.gov/nm-drivers-licenses-ids/drivers-license/) here:
<https://www.mvd.newmexico.gov/nm-drivers-licenses-ids/drivers-license/>

The Taxation and Revenue Department serves the State of New Mexico by providing fair and efficient tax and motor vehicle services

The Motor Vehicle Division strives to offer customers convenient channels to conduct their business. MVD regularly adds to services offered online and through convenient retail kiosks.

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