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Vehicle titles to be issued by mail

All new and replacement vehicle titles will be mailed from the Motor Vehicle Division's central office beginning Aug. 1, meaning MVD offices and partner offices will no longer print them on site.

The change is being made to improve security.

"We understand customers prefer being able to walk out of the office with a new title, but this is an important step we need to take to keep blank title forms out of the wrong hands," said Taxation and Revenue Secretary Stephanie Schardin Clarke.

Customers should schedule an appointment to obtain a new title and registration as soon as possible after purchasing a vehicle. New titles are usually processed and mailed to the owner within one or two business days of the transaction.

The Division also advises customers to obtain a fresh title soon after paying off a vehicle loan and receiving the title from the lienholder. Doing so updates the Department's records to show there is no longer a lien on the vehicle and provides the owner with a title ready for transfer should they decide to sell the vehicle.

Customers simply needing to replace a title can do so at mvdonline.com for \$5 by opening the online services menu and choosing "eservices."

The Taxation and Revenue Department serves the State of New Mexico by providing fair and efficient tax and motor vehicle services.

The Motor Vehicle Division strives to offer customers convenient channels to conduct their business. MVD regularly adds to services offered online and through convenient retail kiosks.

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