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MVD opens new self-service kiosk

The New Mexico Motor Vehicle Division has opened a third self-service kiosk for customers in the Albuquerque area. The newest kiosk is in the Sandia National Laboratories Federal Credit Union at Juan Tabo and Comanche.



The self-service kiosks are a partnership between MVD, Intellectual Technology, Inc. and host businesses. The other two are located in the Albertsons at Montgomery and San Mateo and the Albertsons at Juan Tabo and Candelaria.

Kiosks allow customers to renew vehicle registrations, update driver information, and pay traffic citations that are payable to the Motor Vehicle Division.

The New Mexico MVD Direct kiosks allow customers to pay with a credit card and print their vehicle registration and sticker in as little as two minutes without visiting an MVD office. Instructions and voice prompts in English or Spanish make the kiosk as easy to use as an ATM. There is a \$3.95 fee in addition to the registration fee plus a 2.3% credit card convenience fee associated with the transaction. However, MVD offers a 5% discount off the base registration cost on transactions conducted on the kiosks.

The new kiosk is the first to also accept cash payments.

MVD and ITI continue to evaluate possible locations for additional kiosks.

The Taxation and Revenue Department serves the State of New Mexico by providing fair and efficient tax and motor vehicle services.

The Motor Vehicle Division strives to offer customers convenient channels to conduct their business. MVD regularly adds to services offered online and through convenient retail kiosks.

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About ITI: Intellectual Technology Inc. (ITI) specializes in Motor Vehicle kiosks that help motor vehicle agencies increase speed, visibility and security of motor vehicle transactions. ITI is the industry leader in motor vehicle kiosk technology with programs in 13 states. Whether services are delivered in MVD offices, mail fulfillment centers, or self-service kiosks, ITI's MVD on Demand software provides motor vehicle agencies the ability to service customers wherever they are located.